



THE UNIVERSITY
of NORTH CAROLINA
at CHAPEL HILL



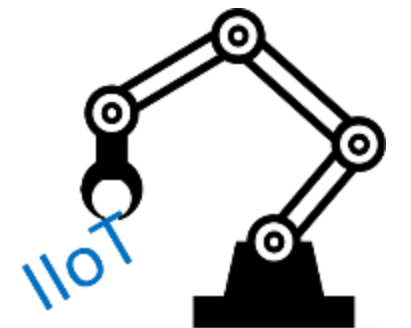
MUBER: NEW APPROACH FOR OPERATOR ASSIGNMENT IN A SMART FACTORY

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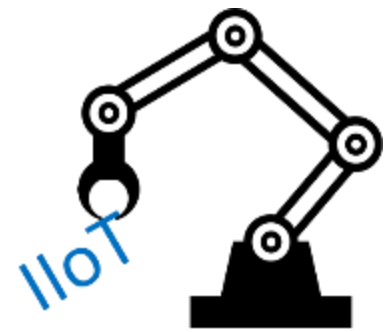
Dr. Tony Schmitz, *University of North Carolina at Charlotte*

Dr. Monica Nogueira, *University of North Carolina at Chapel Hill*

Jaydeep Karandikar, *GE Global Research*



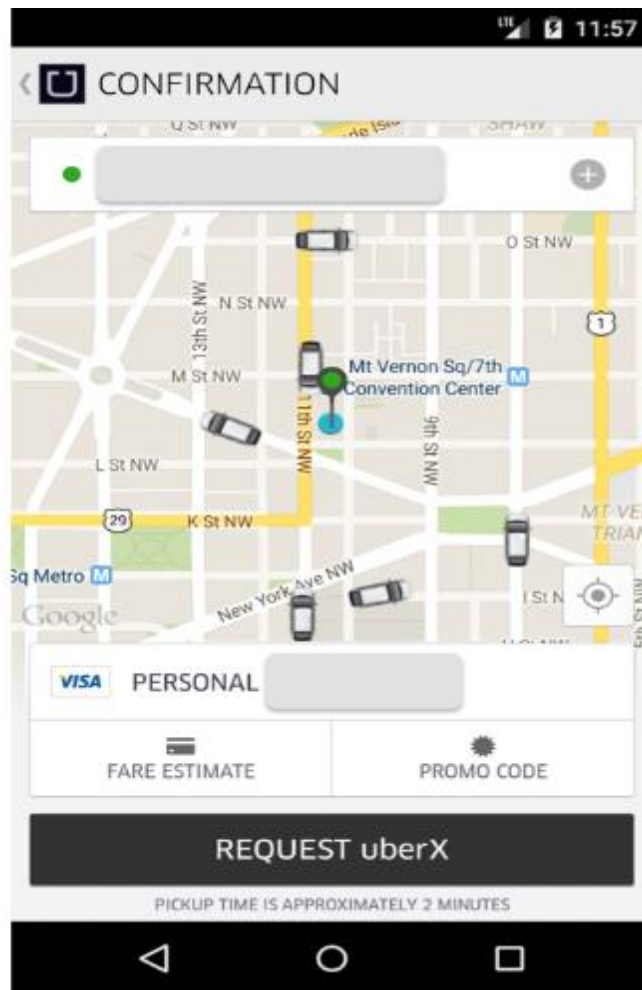
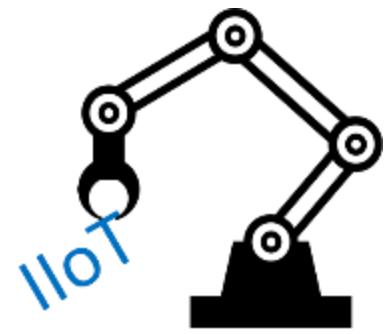
INDUSTRY NEED & RELEVANCE...



**WHAT DOES UBER HAVE
TO DO WITH THE
MANUFACTURE OF
AIRCRAFT ENGINES?**

**Fusing Next-Generation Information Technology and Manufacturing Technology in a Networked Smart
Factory Environment to Achieve Efficient Low-Volume Manufacturing**

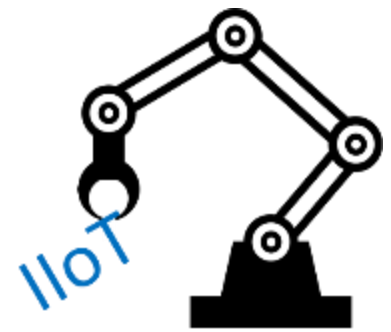
QUITE A LOT, ACTUALLY...



THE M-UBER APPROACH


- Every operator uses app for machine assignments.
- Can accept or reject assignment
- Indicates machine, intervention type, time estimate.
- Operator location is tracked.
- Operator productivity is monitored.

PROJECT OBJECTIVE...



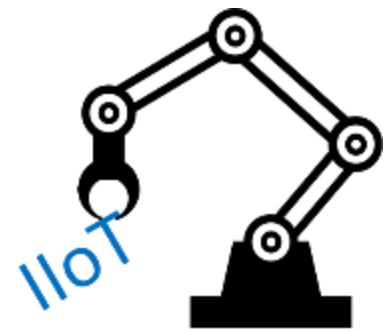
ENABLING IIOT TECHNOLOGIES

- **IIoT** connects operators and machines for sharing information in real-time.
- **MOBILE WIRELESS APPLICATION** connects operators and machines “anywhere, anytime” and provides visibility across shop floor.
- **BIG DATA ANALYTICS** machine learning, AI, etc. anticipate machine or other failures and down time.
- **INTELLIGENT ASSIGNMENT TOOL** matches operator skills with intervention requirements. Machine sensors report operational status of machines.

- 
- Reduced number of operators
 - Reduced machine down time
 - Reduced operator idle time
 - Increased number of parts completed

TO LEVERAGE IIoT CAPABILITIES ON THE FACTORY FLOOR TO IMPROVE PRODUCTIVITY

APPROACH & METHODOLOGY...



Simulation of Fixed Operator Assignment versus M-Uber Operator Assignment:

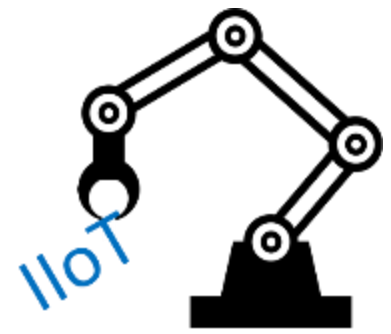
- Fixed Assignment (c.f. Traditional): One operator assigned to two machines
- Machining-Uber Assignment (c.f. M-Uber): No operator is assigned to a particular machine. Intelligent assignment engine makes assignment based on nearest available, best skill set, etc.

Evaluate M-Uber Advantages: Reduced number of operators, improved responsiveness to machine stoppages (maximize uptime), and increase in production quantities.

Analyze Digital Thread: By continually monitoring machine status, it will serve as a “big data” resource that will improve performance, e.g., preventative maintenance and enterprise-wide workflow balancing.

A “fixed” operator assignment policy is converted to a “floating” operator concept.

ONE DAY IN THE LIFE OF A TRADITIONAL FACTORY ...



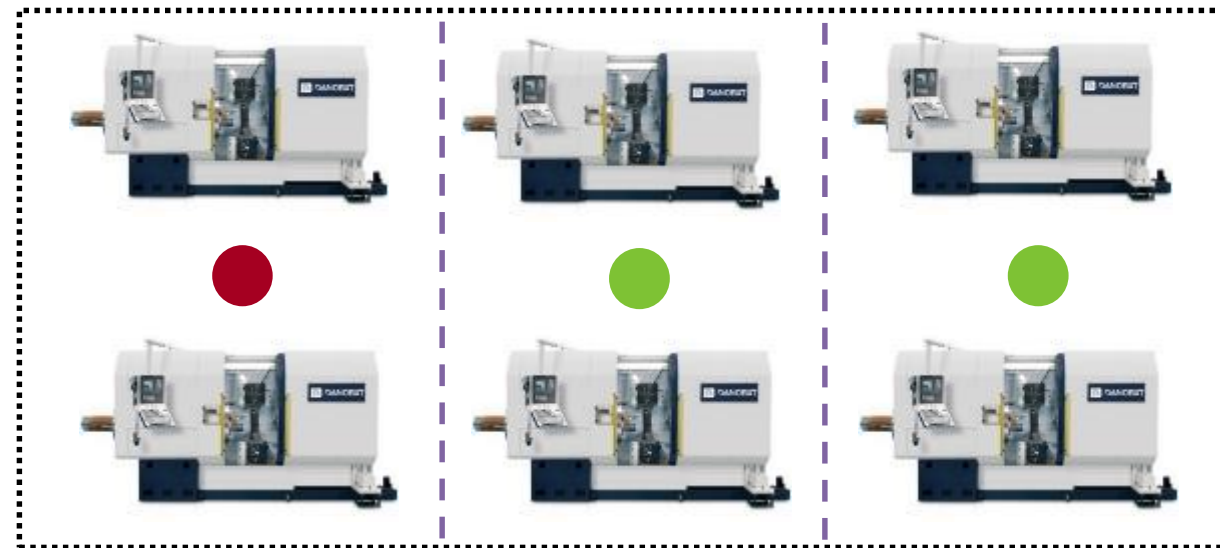
In **fixed assignment** operations, one operator is assigned to two (or perhaps three) machines in a cell.

The operator is responsible for serving **only** those machines.

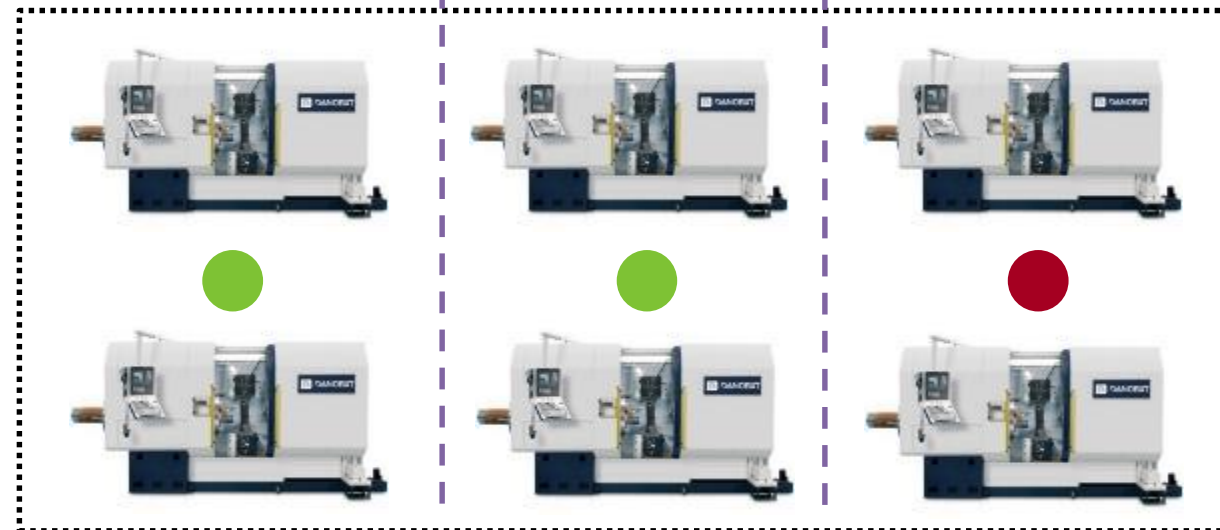
Challenges

- both machines require intervention (*lost productive machine time*)
- neither machine requires intervention (*underutilized operator time*)

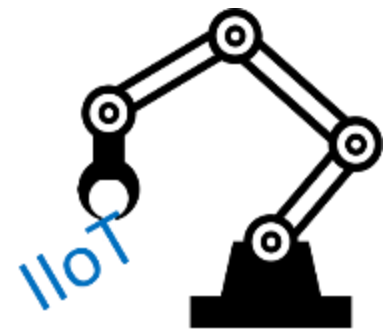
Cell 1



Cell 2



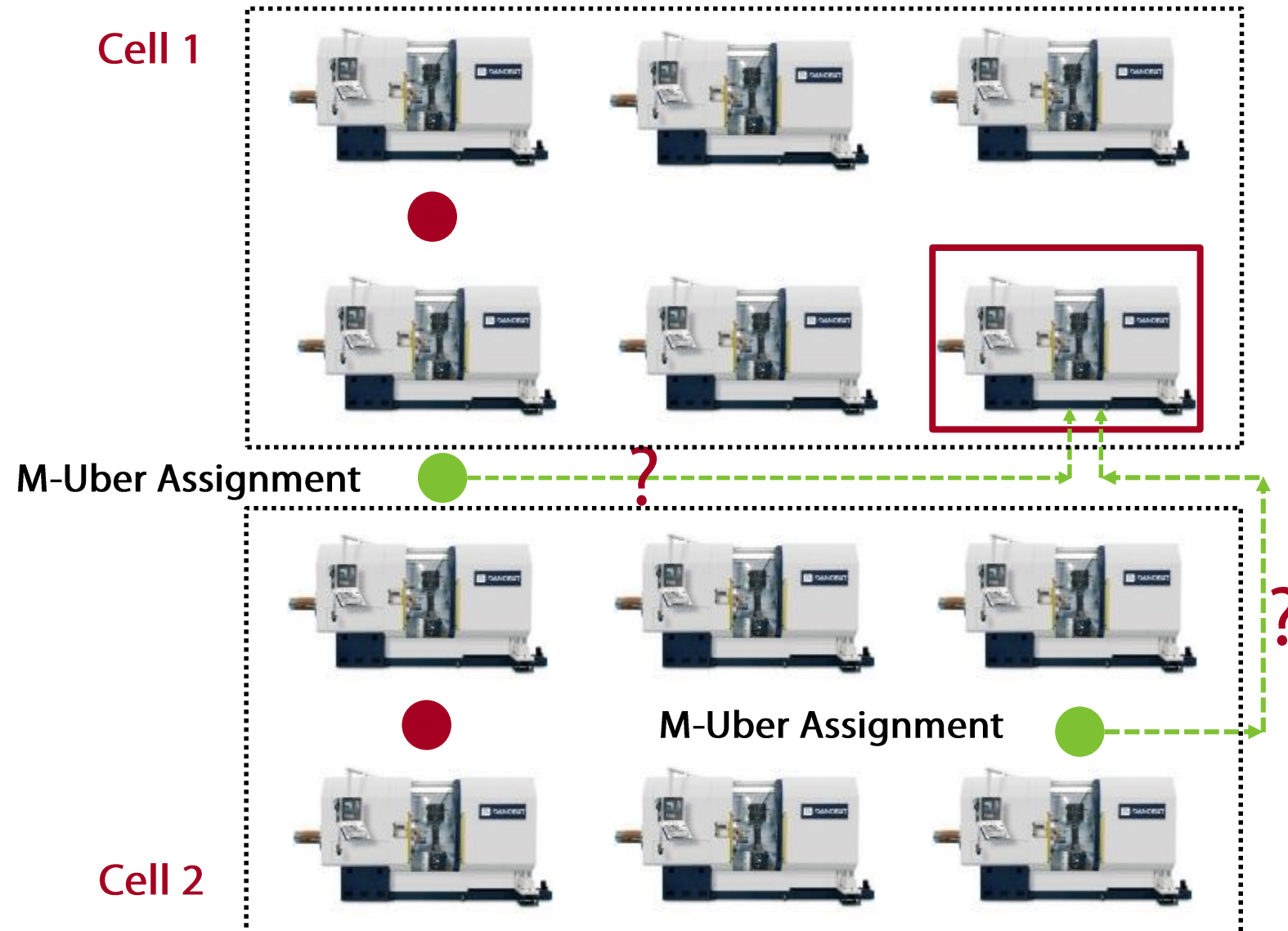
ONE DAY IN THE LIFE OF AN M-UBER FACTORY ...

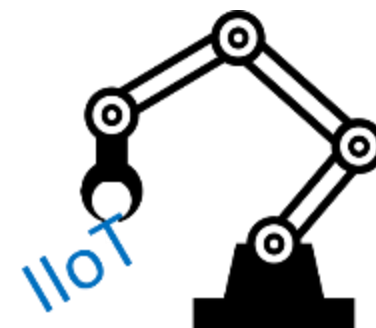


In M-Uber assignment, a collection of operators service all machines, where no operator is assigned to a particular machine or group of machines*floating assignment*.

Advantages

- Optimize number of operators
- Improved operator responsiveness (proximity, skill set, anticipation)
- Increased productivity





M-Uber

Run Simulation

About

Exit

TOOL CHANGE



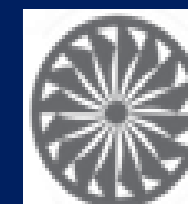
ANTICIPATED
MAINTENANCE



UNSCHEDULED
MAINTENANCE



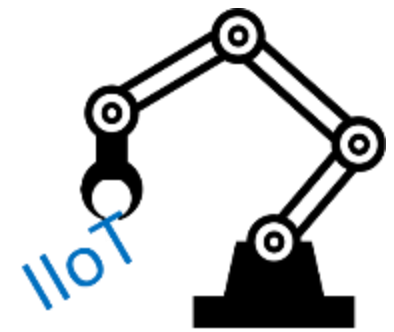
PART COMPLETE NEW
SET-UP



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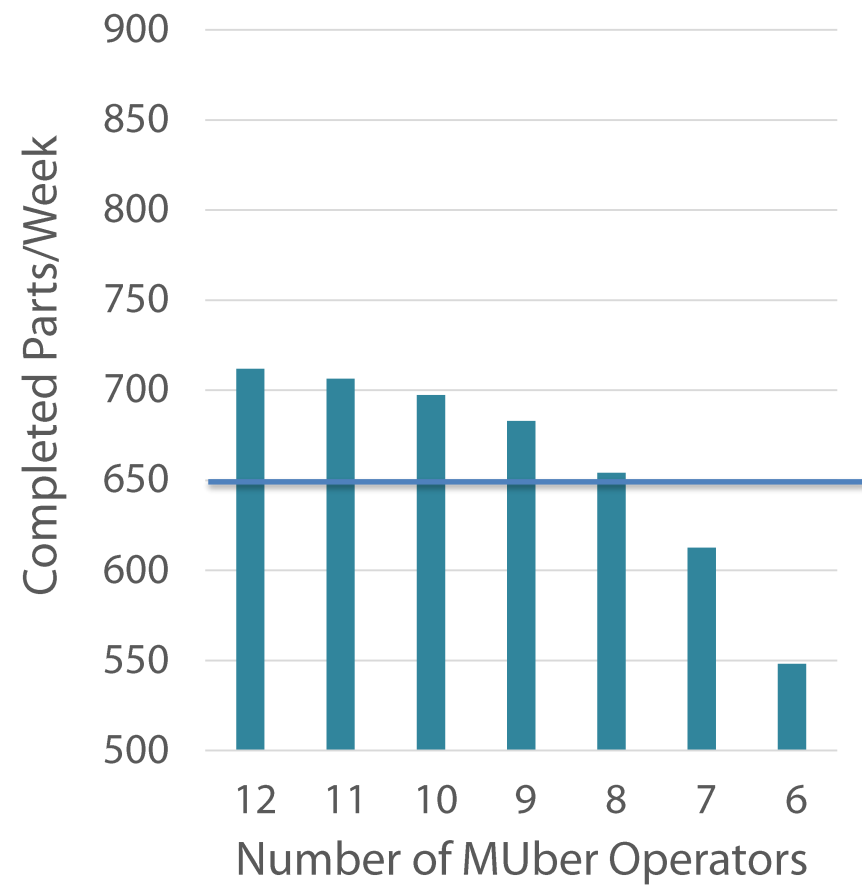
RESULTS...



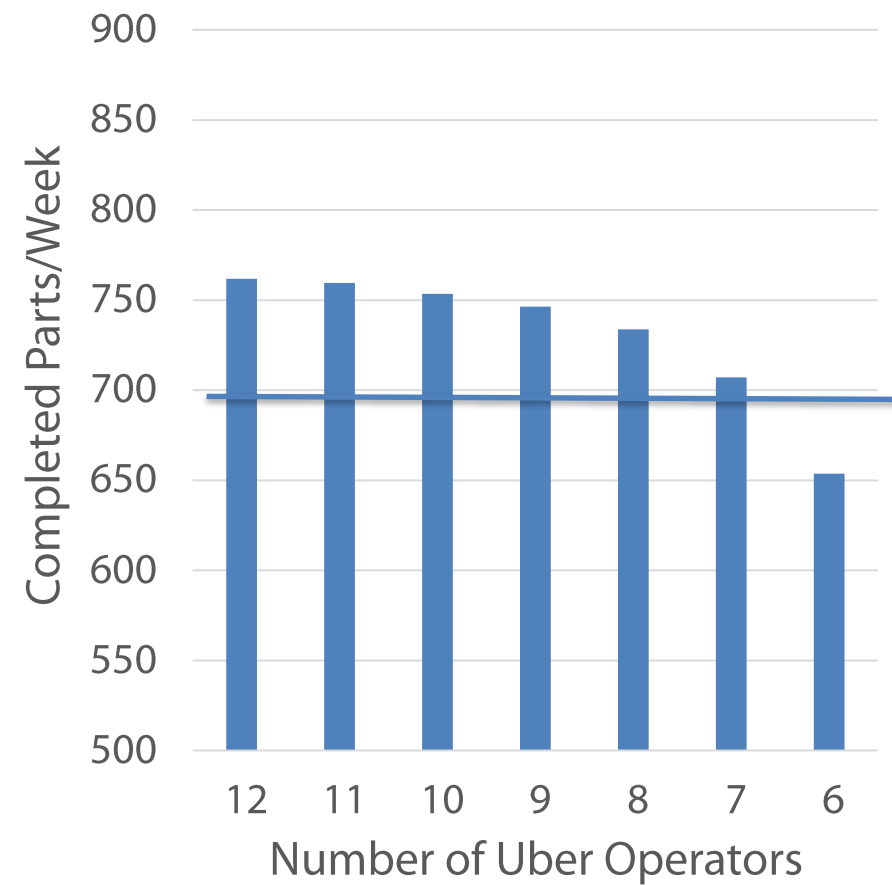
Improved performance with M-Uber over Fixed Assignment for > 8 workers.

Better performance with M-Uber for Less Stressed Factories

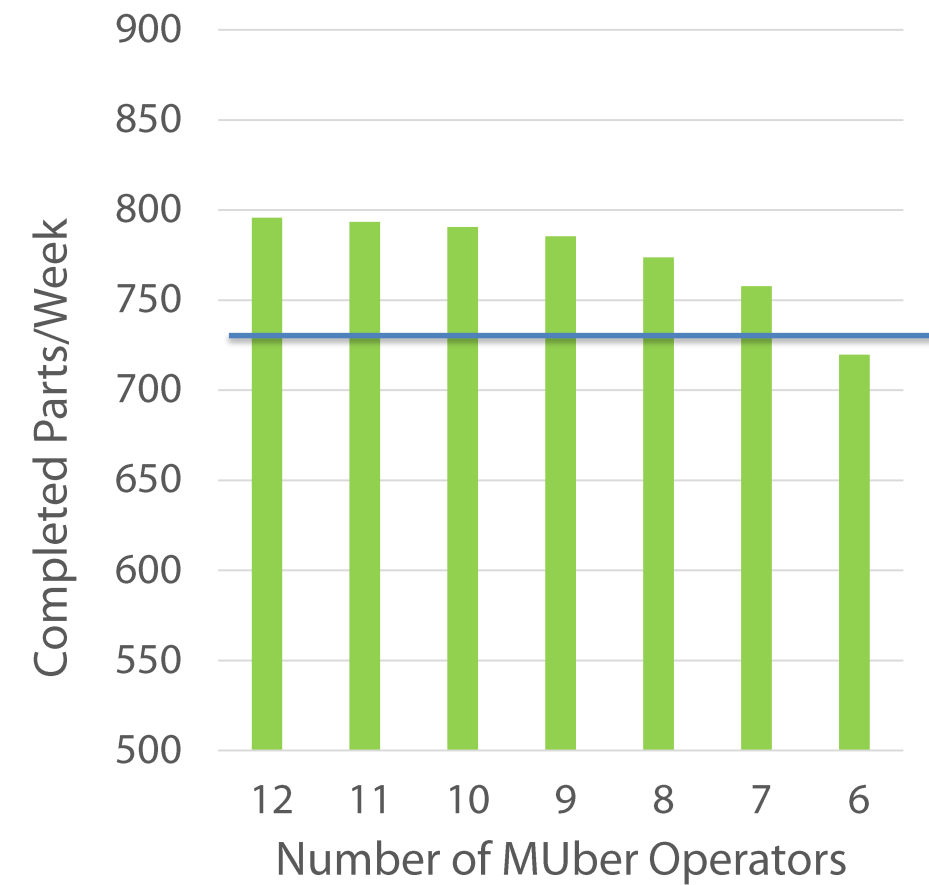
Highly Stressed Factory



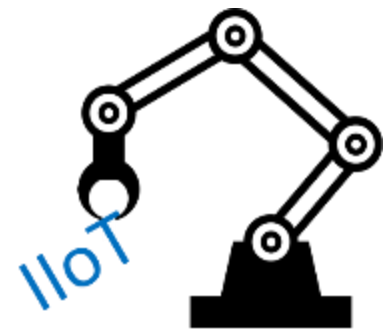
Moderately Stressed Factory



Lightly Stressed Factory



NEXT STEPS...



- Evaluate different policies for assigning operators to machines to optimized performance.
- Improve intelligent assignment tool to incorporate different worker skill levels.
- Evaluate M-Uber in different manufacturing environments (other cell configurations, sequential lines, etc.)
- Integrate robotics into M-Uber factory floor environment.
- Evaluate “digital thread” for continuous improvement.
- Implement “learning” of factory floor dynamics.